



Wake Family
Eye Care
Doctors of Optometry

Introducing Telehealth at Wake Family Eye Care

As we had anticipated the “Stay at Home” mandate for our area, we have added the capability to see our patients virtually through the EyecareLive App. Dr. Badwan will be able to triage and assess your ocular condition through the platform provided in the app. This will enable our patients to have access to our care while being sheltered in place. This service is not for routine eye care, it is only for urgent and emergent conditions. In the event that the virtual consult needs to be seen in the office, we will then create a time for our doctors to see you in person.

The easiest way to see Dr. Badwan is to download the app from your smartphone’s respective app store and create your profile. When the app asks you for a provider, just type “Badwan” and you’ll see Dr. Badwan’s picture. The app will allow you to type your condition, take a photo, or even record a video for the doctor. You’ll be able to schedule an appointment or leave your information for the doctors to review in the event that there are no open appointments. If you leave your information, we can reach out to you as soon as possible to address your needs.

During this “Stay at Home” period, our office will have reduced hours for emergency and urgent care. We will continue to provide office hours daily for as long as we can. Wake Family Eye Care strongly encourages the practice of social distancing to further promote the health and well being of all our patients and staff. This new tool is another step in the direction of keeping everyone healthy while we provide support to our frontline healthcare providers. We encourage everyone to stay safe and make smart decisions while we all try to reduce the spread of COVID-19.

Below are the links to download the EyecareLive App as well as the logo to look for in your respective app store.

Apple:

<https://apps.apple.com/lc/app/eyecarelive/id1082966035>

Android:

<https://play.google.com/store/apps/details?id=com.cooldoctors.cdeye>



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